**Our General Terms and Conditions**

**Payment conditions**

With the definite booking we ask you for the payment of a 25% deposit.

Please use PayPal to reto.zbinden@infosec.ch or pay by credit card.

We guarantee your booking only after receipt of the deposit. The remaining amount becomes due at last 20 days before the beginning of your stay, either onto the same account, by credit card or by PayPal.

**Cancellation of the contract:**

- If the booking is cancelled 90 days before arrival or earlier, a handling fee of 25% of the rent (this corresponds to the deposit) becomes due,

- If the booking is cancelled between 90 and 60 days before arrival, 50% of the rent becomes due,

- with any later cancellation the entire rent is due. In this case 10 Euros per day and person will be refunded for services not claimed.

- The owners will try to find another tenant. If they succeed in doing so, only the deposit will be retained.

- If the tenant provides a replacement tenant in time, no costs will ensue.

With the conclusion of the present agreement both parties agree that the landlord will not be responsible for events caused by force majeure in the sea, on the property and in the house, e.g. by waves and currents, falling coconuts, wasp stings, bites by scorpions, snakes, etc.

An instruction card regarding these (very rare) dangers is laid out in each house. We recommend to bring thongs for the beach!

**Transport terms and conditions**

We will pick you up at the Airport Ngurah Rai Denpasar or at any other place in Bali. The vehicle carries up to 3 adults with full luggage, more if children are travelling or with light luggage only. The airport transfer is a three-hour trip from the south-west coast to the north-east coast of Bali over a 1700 meters mountain pass. The fare for one way is 60 Euro, for 1-3 person.

Day- or half-day tours can be arranged locally one day in advance. Without luggage 4 to maximal 5 guests may fit into one car. You will find all prices on our website.

The tenant has taken note of the fact and acknowledges with his signature that on Bali – compared to European / Western standards – no sufficient passenger accident insurance

exists. Therefore we strongly recommend to check your own insurance coverage and if necessary to purchase a travel insurance for your trip.

The tenant unconditionally waives– also as the legal representative in the name of accompanying minors - any claims for compensation by all passengers against Pak Cilik, who is the owner of the vehicle, or the engaged driver, except in case of intent and gross negligence.